

The rate cut, greater than expected, is directly impacting not only Video Relay Service, but the equal access and ease of communication employed by deaf and hard of hearing people nationwide. Be sure you double-check with people ahead of time before making decisions such as this as the repercussions can resound for a long time. This is not a political issue, this is a quality-of-life issue. Please rescind the recent decision and go back to what NECA recommend as NECA knows more about the business than the FCC.